

## CONFIDENTIAL

CSA-13

Sony Service Company National Technical Services A Division of Sony Electronics Inc. Park Ridge, New Jersey 07656

## Service Bulletin Hi-Fi Products

Model: STR-D965 No. **501** 

Subject: Erased Memory Date: December 4, 1996

Symptom:

(\*\*) The customer complaint may state, when the surround level is set to maximum and

the unit is powered off, all memory is erased.

**Solution:** Replace the part listed below.

REF	FORMER		NEW	
	DESCRIPTION	PART NUMBER	DESCRIPTION	PART NUMBER
IC104	MB90673-144	8-759-384-77	MB90P673-144	8-759-451-99